

# Welcome to the Resident USA B2B Portal

**Website:** <https://residentusa.store.unleashedsoftware.com/login>  
**Login:** This will be your email address (there can be multiple users within a company)  
**Password:** You will create this on first login

**Assistance:** [orders@resident.co.nz](mailto:orders@resident.co.nz)

- This portal is for Residents partners to enter their own orders and to check live stock availability
- Prices are display in USD and exclude tax
- Your Resident pre-approved discount will reflect in the prices shown
- Freight terms are as per your pre-arranged account set up
- If you require freight, the price for this will be reflected on your Order Confirmation
- Required date listed is when the order will be sent to Residents warehouse to be picked
- If you are purchasing upholstery, please note your fabric choice into the comments section of the order
- Key stock message: Made to Order (This message will also display for good that are out of stock)

## Key Functions - Ordering

1. Category - Toggle between categories: Lighting, Upholstery, Furniture
2. Search - Direct search of product / family name
3. View - Choose by grid or list format (list default, grid for larger images and product information)
4. Product availability listed - easy traffic light view
5. SKU Code click through to product page with additional product information
6. Quick links to tradingT&C's
7. Email enquiries link



All / Lighting

Prices are displayed in USD and exclude tax

Availability	Image	Product Name	Quantity	Price	Actions
12 Available to Ship		<b>BLM001</b> Bloom Pendant Small - White	<input type="text" value="0"/> +	272.25 / EA	
63 Available to Ship		<b>BLM002</b> Bloom Pendant Small - Black	<input type="text" value="0"/> +	272.25 / EA	
2 Available to Ship		<b>BLM003</b> Bloom Table Light - White	<input type="text" value="0"/> +	280.50 / EA	
4 Available to Ship		<b>BLM004</b> Bloom Table Light - Black	<input type="text" value="0"/> +	280.50 / EA	
8 Available to Ship		<b>BLM005</b> Bloom Pendant Large - White	<input type="text" value="0"/> +	467.50 / EA	
51 Available to Ship		<b>BLM006</b> Bloom Pendant Large - Black	<input type="text" value="0"/> +	467.50 / EA	

**Contact info:**  
[orders@resident.co.nz](mailto:orders@resident.co.nz)

**Quick Links:**  
[US Terms and Conditions 2021](#)

**Send us your enquiry:**

Message (required)

Full name (required)

Email (required)

Send

## Key Functions - Product Pages

1. Stock levels on SKU level
2. Warehouse stock breakdown, between, NJ, LA and NZ
3. Measurements, weights and dimensions per product

BLM001 

**272.25** / EA USD excl. tax

12 Available to Ship **1.**

- 1 +  Add 

### Warehouse Stock Breakdown

Warehouse Name <b>2.</b>	Available to Ship
NZ_SALES	OOS or MTO
NY_SALES	-1 (Allocated)
LA_SALES	13 In Stock

### Measurements **3.**

 1.4 x 1.1 x 1.3 feet 

 2.002 ft<sup>3</sup>

 7 lb

## Key Functions - Upholstery Specific

1. When ordering upholstery prices will not pull through as there are so many fabric and colour options
  - a. Fabrics to be listed in the comments section when confirm the order (see next page)
  - b. Upholstery prices will be confirmed on your Order Confirmation

All / Upholstery

Prices are displayed in USD and exclude tax

	Availability	Image	Product Name	Quantity	Price	Actions
	OOS or MTO		<b>ARC001</b> Arcade - Ottoman	<input type="text" value="0"/> +	0 <b>1.</b>	 Add 
	OOS or MTO		<b>ARC002</b> Arcade - Ottoman with Narrow Arm	<input type="text" value="0"/> +	0.00 / EA	 Add 
	OOS or MTO, Due on 19 Nov 2021		<b>ARC003</b> Arcade - Single Seater No Arm	<input type="text" value="0"/> +	0.00 / EA	 Add 
	OOS or MTO, Due on 19 Nov 2021		<b>ARC004</b> Arcade - Corner Seat	<input type="text" value="0"/> +	0.00 / EA	 Add 
	OOS or MTO, Due on 19 Nov 2021		<b>ARC005L</b> Arcade - Single Seater Narrow Arm, Left	<input type="text" value="0"/> +	0.00 / EA	 Add 
	OOS or MTO, Due on 19 Nov 2021		<b>ARC005R</b> Arcade - Single Seater Narrow Arm, Right	<input type="text" value="0"/> +	0.00 / EA	 Add 
	OOS or MTO		<b>ARC006L</b> Arcade - Standard Width Chaise Narrow Arm, Left	<input type="text" value="0"/> +	0.00 / EA	 Add 

## Key Functions - Ready to Order

1. Address, choose a preloaded address, or enter your own, ensuring all fields are filled
2. Reference number - put your PO number here
3. Required date is when the order will be sent to Residents warehouse to be picked
4. Comments - ensure you put any upholstery details here and delivery phone number
5. Delivery notes

### Shipping Address

Delivery Address -- Select an Address -- <b>1.</b>	Address 1	Reference/PO Number <b>2.</b>
Country	Address 2	Required Date yyyy-mm-dd <b>3.</b>
State/Region/Province	Town/City	Comments <b>4.</b>
Suburb	Postcode	

### Delivery Details **5.**

Delivery / drop-ship collection details will be advised on your Order Confirmation  
If our terms are that we ship to you, the freight costs will be confirmed on your Order Confirmation  
Stocked items will be shipped 48 hours after Order Confirmation unless otherwise requested.

## Key ordering notes:

- Delivery / drop-ship collection details will be advised on your Order Confirmation
- If terms are that we ship to you, the freight costs will be confirmed on your Order Confirmation
- Stocked items will be shipped 48 hours after Order Confirmation unless otherwise requested
- If your order needs to be changed, this will need to be done manually by Resident

## Emails you will receive:

1. Thankyou for your order
2. Order Confirmation - after being viewed by Resident
3. Order Shipment / Tracking
4. Tax Invoice

**Assistance:** [orders@resident.co.nz](mailto:orders@resident.co.nz)